

I hereby certify that this correspondence is being filed via
EFS-Web with the United States Patent and Trademark Office
on 7/6/09.

PATENT
Attorney Docket No.: 021756-002700US
Client Ref. No.: OID-2003-118-01

TOWNSEND and TOWNSEND and CREW LLP

By: /Linda Shaffer/
Linda Shaffer

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Calvin Wang et al.

Application No.: 10/687,219

Filed: October 15, 2003

For: ACTIONABLE MESSAGING

Customer No.: 51206

Confirmation No. 8072

Examiner: Aaron N. Strange

Technology Center/Art Unit: 2453

SUPPLEMENTAL AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the communication mailed June 9, 2009, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 10 of this paper.